

UNITED ARAB EMIRATES
MINISTRY OF INDUSTRY
& ADVANCED TECHNOLOGY



الإمارات العربية المتحدة
وزارة الصناعة
والتكنولوجيا المتقدمة

Request Customs Duty Exemption for Industrial Inputs

User Manual



Request Customs Duty Exemption for Industrial Inputs

This service allows the applicant to Submitting a request for customs duty exemption for factories that have an industrial production license after adding or increasing raw materials, machinery, equipment, and packaging materials to the factory quota, to apply just press (**Start Service**) button.

Industrial Licensing Services
Status Online

Request Customs Duty Exemption for Industrial Inputs (Machinery, Equipment, and Raw Materials)

Last updated on 22/06/2021

Submitting a request for customs duty exemption for factories that have an industrial production license after adding or increasing raw materials, machinery, equipment, and packaging materials to the factory quota

Start Service

Service procedure ^

- Login or Register to the Ministry services digital platform
- Apply to "Request Customs Duty Exemption for Industrial Inputs (Machinery, Equipment, and Raw Materials)"
- Payment of fees
- Obtaining a copy of the application to submit to customs to obtain the exemption

Requirements ^

- Industrial production license or initial approval certificate for machines
- Shipping Policy
- Materials list
- Certificate of Origin
- Original Invoices [Attestation is available through integration to the Ministry of Foreign Affairs and International Cooperation (MOFAIC)].


Service Overview

Service Category
Industrial Licensing Services

Service Sub-Category
Customs Duty Exemption

Service Type
Transactional

Target Audience
Companies



Open the service card on mobile or tablet.

Service Fees
100 dirhams for each HS code

Service Time
Instant service

Service Provision Time
24 hours a day, 7 days a week

Package
Customs exemption package

No. of Users	No. of Transactions
17201	323415

Service Execution Steps

1- The applicant fills the required fields such as shipment details, raw materials details, attestation, service fees, ..., then press (Next)

Request Customs Duty Exemption for Industrial Inputs

1
Form Filling

2
Application Fee Payment

3
MolAT Completed (With Customs)

▶
Completed

Record Number: IL030001
Issue Date: 18/09/2022
Expiry Date: 17/09/2023

ⓘ All added material in this application should be from the same Commercial Invoice/Packing List/Bill of Lading

Shipment Details

<small>Bill of Lading Number (B/L) or Delivery Note</small> <input type="text" value="22334455"/>	<small>Source Chamber</small> <input type="text" value="Chamber of Commerce and Industry for Gyor-Moson-Sopron County"/> <small>Note: Please choose "Others" if you don't have COO</small>
<small>Customs / Emirate</small> <input type="text" value="Dubai"/>	<small>Import Code</small> <input type="text"/>
<small>Commercial Invoice Number</small> <input type="text" value="IN-123456"/>	<small>Commercial Invoice Date</small> <input type="text" value="13/02/2023"/>
<small>Invoice Currency</small> <input type="text" value="UAE Dirham"/>	<small>Total Invoice Value</small> <input type="text" value="200"/>
<small>Total Invoice Value In AED</small> <input type="text" value="200.000"/>	

Raw Materials Details

+ Add New

<small>HS Code</small> <input type="text" value="0101020Live pure-bred breeding horses (excluding Arabic origin), as..."/>	<small>Country of Origin</small> <input type="text" value="United Arab Emirates"/> ✖ Remove
<small>Total Approved Weight</small> <input type="text" value="4095428180"/>	<small>Remaining Weight</small> <input type="text" value="4095428180"/>
<small>Reserved (In progress DX applications)</small> <input type="text" value="2"/>	<small>Remaining Available Weight</small> <input type="text" value="4095428178"/>
<small>Total Weight as per Commercial Invoice</small> <input type="text" value="10"/> <small>Net Weight in kg</small>	<small>Value of the Raw Material</small> <input type="text" value="200"/> <small>As per Invoice currency</small>

Attestation/Legalization (Ministry Of Foreign Affairs Fees)

Select the attestation/legalization payment method

<small>Certificate Of Origin Attestation Fees</small> <input type="text" value="150"/>	<small>Invoice Attestation Fees</small> <input type="text" value="150.000"/>
<small>Total Attestation Fees</small> <input type="text" value="300.000"/>	

Duty Exemption Service Fees

<small>Service Fee Per HS Code</small> <input type="text" value="50"/>	<small>Total Fee of all applications</small> <input type="text" value="50.000"/>
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Total Fees

Total Fees

2- After the applicant fills the required data, uploads the needed attachments he should read the Terms and Conditions and accept them, then press **(Next)** to submit or **(Save and Continue Later)** to save draft version or cancel the application.

Attachments

Invoice

Drag and Drop files here
(pdf) extensions are allowed with maximum 2 file(s)

Document.pdf
682 KB ✓ Success

Bill of Lading

Drag and Drop files here
(jpg,peg,png,pdf) extensions are allowed with maximum 2 file(s)

Document.pdf
682 KB ✓ Success

Packing List

Drag and Drop files here
(jpg,peg,png,pdf) extensions are allowed with maximum 2 file(s)

Document.pdf
682 KB ✓ Success

Certificate of Origin

Drag and Drop files here
(pdf) extensions are allowed with maximum 2 file(s)

Document.pdf
682 KB ✓ Success

I certify that the attached invoice has been attested/legalized
To attest the invoices, please visit the following link: [Attest Official Documents, Certificates and Commercial Invoices \(mofaic.gov.ae\)](#)
I undertake that the information and data stated in this application and which have been submitted by us are correct and true. Accordingly, I am committed with not requesting the refunding of the amounts or claiming them in case there have been mistakes in the application. Also I will be committed with all the terms and requirements stated in the laws and decisions issued by the Ministry of Industry and Advanced Technology against all the services provided by the Ministry.

Accept Terms and Conditions

81.82% Form Completion

Next **Save and Continue Later** **Cancel**

3- The applicant evaluates the service and provide suggestions and feedback.

Customer Pulse Survey

Overall, how satisfied are you about the service? *

★ ★ ★ ★ ★

Extremely Satisfied

Next

Customer Pulse Survey

Based on your experience in getting the service, To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	★	★	★	★	★	★	★
Ease of Service accessibility in the website	★	★	★	★	★	★	★
Ease & Simplicity of Service Application Steps	★	★	★	★	★	★	★
Ease and Variety of payment options	★	★	★	★	★	★	★
Possibility of Service Status Tracking	★	★	★	★	★	★	★
Service Completion time was reasonable & within my expectations	★	★	★	★	★	★	★
Website efficiency (no delays or errors in website)	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★

Previous **Next**

Customer Pulse Survey

Is there anything else you would like to share with us?

Compliment

Please select

Suggestion

Compliment

Complaint

2000 characters left

Kindly provide your mobile number or Email for follow up

Previous **Submit**

- 4- A successful message with application information (number and status) will be appeared, and the applicant can choose **(Pay)** in case of proceed payment or return to **(My Application)**

Application follow-up

The applicant can follow-up the submitted application status from (My Applications) tab in the menu and can track application updates from website notifications and E-mail messages.